

Transcript: Franchesca

Baez-5161258969120768-4897446911197184

Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. My name is Francesca with Benefits In Our Car, looking to speak with Ms. Smith on behalf of TRC Staffing regarding the enrollment form for their health insurance that you filled out on April 9th, 2025, in which you were requesting to be enrolled into medical plans. But it shows that it was also checked off as to not participate and decline the insurance. Well, we're giving you a call to verify whether or not you were trying to decline the coverage or if there was a system error. For the time being, we're going to go ahead and process a cancellation. I mean, a declination, sorry. In the event that you would like to still enroll, keep in mind that you have 30 days after your first paycheck to enroll into benefits. After which you will have to wait for a company enrollment period that happens once a year. You're able to give us a call at 800-497-4856 and we're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Hope you have a wonderful rest of your day. Thank you for your time today, as well as for listening to my message.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail. Your call may be monitored or recorded. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Good afternoon. My name is Francesca with Benefits In Our Car, looking to speak with Ms. Smith on behalf of TRC Staffing regarding the enrollment form for their health insurance that you filled out on April 9th, 2025, in which you were requesting to be enrolled into medical plans. But it shows that it was also checked off as to not participate and decline the insurance. Well, we're giving you a call to verify whether or not you were trying to decline the coverage or if there was a system error. For the time being, we're going to go ahead and process a cancellation. I mean, a declination, sorry. In the event that you would like to still enroll, keep in mind that you have 30 days after your first paycheck to enroll into benefits. After which you will have to wait for a company enrollment period that happens once a year. You're able to give us a call at 800-497-4856 and we're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Hope you have a wonderful rest of your day. Thank you for your time today, as well as for listening to my message.