

Transcript: Franchesca

Baez-5147273447391232-5944788979597312

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 913-967-2811. Good afternoon, this is Carolina Morales. My name is Francesca, a benefit in your car giving you a call on behalf of your employer, Focus Workforce Management. I called in regards to the pending enrollment request for coverage from February 14th for yourself and child where you requested to be enrolled into the MEC plan. There are two issues with your enrollment, number one being you cannot enroll into more than one MEC plan. Also, the fact that you didn't provide the child's information. Um, we're gonna go ahead and process your enrollment for employee only into the lowest costing plan. I do hope you have a wonderful rest of your day. Thank you for your time as well as for listening to this message.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Please leave your message for 913-967-2811.

Speaker speaker_2: Good afternoon, this is Carolina Morales. My name is Francesca, a benefit in your car giving you a call on behalf of your employer, Focus Workforce Management. I called in regards to the pending enrollment request for coverage from February 14th for yourself and child where you requested to be enrolled into the MEC plan. There are two issues with your enrollment, number one being you cannot enroll into more than one MEC plan. Also, the fact that you didn't provide the child's information. Um, we're gonna go ahead and process your enrollment for employee only into the lowest costing plan. I do hope you have a wonderful rest of your day. Thank you for your time as well as for listening to this message.