

## **Transcript: Francesca**

**Baez-5145922701148160-5237407433932800**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 260-280-7055. Good afternoon, Mr. Cook. My name is Francesca and I'm giving you a call on behalf of Search Staffing in regards to the enrollment you processed online on February 11, 2020. Sadly, we selected coverage for yourself and your family. However, you only provided children's information. For the moment, since we're still lacking the spouse dependent, we'll go ahead and switch the policy request over to employee plus child only. In the event that you would still like to add your spouse to the policy, please give us a callback at 800-497-4856. We're open eight a.m. to eight p.m. Monday through Friday Eastern time. Hope you have a wonderful rest of your day. Thank you so much for your time today as well to listen in to my message.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 260-280-7055.

Speaker speaker\_1: Good afternoon, Mr. Cook. My name is Francesca and I'm giving you a call on behalf of Search Staffing in regards to the enrollment you processed online on February 11, 2020. Sadly, we selected coverage for yourself and your family. However, you only provided children's information. For the moment, since we're still lacking the spouse dependent, we'll go ahead and switch the policy request over to employee plus child only. In the event that you would still like to add your spouse to the policy, please give us a callback at 800-497-4856. We're open eight a.m. to eight p.m. Monday through Friday Eastern time. Hope you have a wonderful rest of your day. Thank you so much for your time today as well to listen in to my message.