

Transcript: Francesca

Baez-5115574861217792-4748423876886528

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca I'm looking to speak with Ms. Westburg on behalf of Focus Workforce Management. Um, this is the Stanford Abortion Clinic where you get your first coat hanger free. How can I help you? I'm sorry? Stanford Abortion Clinic, where your first coat hanger is free. I apologize, sir. We were provided this phone number for Mr. Casey Westburg as the best contact number for him. Am I contacting- In regards to? ... could have medical benefits with his staffing company. Uh, no, I'm not employed through a staffing company. So this is Mr. Westburg? Yep. So we're calling in regards to an enrollment you processed on Friday the 7th, oh, nine, sir. You were requesting insurance with Focus Workforce Management for employee and child. Yeah. I just think that we- That's probably through... That's probably through the staffing agency that I applied for at a job, and I don't know I received the job yet. Okay. So we were calling regarding that enrollment that you processed through the application. We won't need any dependence information. However, if you would like, I can also decline the enrollment so that you can wait till they provide a position before applying. Yeah, you can do that. Okay. Understood. I'll notate it. Thank you so much for your time today. Yeah. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. My name is Francesca I'm looking to speak with Ms. Westburg on behalf of Focus Workforce Management.

Speaker speaker_2: Um, this is the Stanford Abortion Clinic where you get your first coat hanger free. How can I help you?

Speaker speaker_1: I'm sorry?

Speaker speaker_2: Stanford Abortion Clinic, where your first coat hanger is free.

Speaker speaker_1: I apologize, sir. We were provided this phone number for Mr. Casey Westburg as the best contact number for him. Am I contacting-

Speaker speaker_2: In regards to?

Speaker speaker_1: ... could have medical benefits with his staffing company.

Speaker speaker_2: Uh, no, I'm not employed through a staffing company.

Speaker speaker_1: So this is Mr. Westburg?

Speaker speaker_2: Yep.

Speaker speaker_1: So we're calling in regards to an enrollment you processed on Friday the 7th, oh, nine, sir. You were requesting insurance with Focus Workforce Management for employee and child.

Speaker speaker_2: Yeah.

Speaker speaker_1: I just think that we-

Speaker speaker_2: That's probably through... That's probably through the staffing agency that I applied for at a job, and I don't know I received the job yet.

Speaker speaker_1: Okay. So we were calling regarding that enrollment that you processed through the application. We won't need any dependence information. However, if you would like, I can also decline the enrollment so that you can wait till they provide a position before applying.

Speaker speaker_2: Yeah, you can do that.

Speaker speaker_1: Okay. Understood. I'll notate it. Thank you so much for your time today.

Speaker speaker_2: Yeah. Bye.