Transcript: Franchesca Baez-5103577203130368-610846397329408

Full Transcript

Thank you for calling Benefits ... My name is Francesca. How can I assist you today? Um, my name is Anthony Melendez. I'm calling to cancel my insurance for Surge. What are the last four of your Social, Mr. Melendez? 0186. Please verify your mailing address and your date of birth. Uh, 710 South Diamond Street, Mansfield, Ohio 44907. And my date of birth is September 14th, 1993. We have best contact, same phone number you called on, 754-610-9545, with the email of ziggythego@gmail.com. Yes. And for the purpose of the line being recorded, you stated today you would like to cancel the Benefits with Surge staffing, correct? Yes. All right, Mr. Melendez, I've put in the request for cancellations. Cancellations do take seven to 10 business days, so you might experience one or two more deductions while it's being completed. Okay. Was there anything else we can assist you with today? No, that's it. Thank you for your time today, and have a great day. You too. Thank you.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits ... My name is Francesca. How can I assist you today?

Speaker speaker_1: Um, my name is Anthony Melendez. I'm calling to cancel my insurance for Surge.

Speaker speaker_0: What are the last four of your Social, Mr. Melendez?

Speaker speaker_1: 0186.

Speaker speaker_0: Please verify your mailing address and your date of birth.

Speaker speaker_1: Uh, 710 South Diamond Street, Mansfield, Ohio 44907. And my date of birth is September 14th, 1993.

Speaker speaker_0: We have best contact, same phone number you called on, 754-610-9545, with the email of ziggythego@gmail.com.

Speaker speaker_1: Yes.

Speaker speaker_0: And for the purpose of the line being recorded, you stated today you would like to cancel the Benefits with Surge staffing, correct?

Speaker speaker_1: Yes.

Speaker speaker_0: All right, Mr. Melendez, I've put in the request for cancellations. Cancellations do take seven to 10 business days, so you might experience one or two more deductions while it's being completed.

Speaker speaker_1: Okay.

Speaker speaker_0: Was there anything else we can assist you with today?

Speaker speaker_1: No, that's it.

Speaker speaker_0: Thank you for your time today, and have a great day.

Speaker speaker_1: You too. Thank you.