

Transcript: Francesca

Baez-5086888455356416-6515443735248896

Full Transcript

Call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. My name is Francesca Benefitino Carter looking to speak with Miss Carter on behalf of Hospitality Staffing Solutions. We're calling in regards to the enrollment form from February 10th, 2023 where you selected both of our MEC Enhanced and VIP Standard plan. Unfortunately, Miss Carter, you cannot have both plans. You have to have either/or. For the time being, we're going to go ahead and enroll you into the lowest costing plan, which will be the VIP Standard. In the event that you would like to make any changes to this policy, please deal with a call back at 800-497-4856. Um, there are two things I would like to clarify. The first one being you selected that you want to make a change. You don't have any policy, ma'am, as well as the fact that you do not have any account at the moment with your staffing company, so this is actually a new enrollment that's going to be processed. The second thing is to please keep in mind your eligibility window. Once you start working, you'll have 30 days from your first paycheck to be eligible to enroll into any benefit plans as well as to make any changes into any policy. Hope you have a wonderful rest of your day. Thank you for your time today as well as for listening to this message.

Conversation Format

Speaker speaker_0: Call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good afternoon. My name is Francesca Benefitino Carter looking to speak with Miss Carter on behalf of Hospitality Staffing Solutions. We're calling in regards to the enrollment form from February 10th, 2023 where you selected both of our MEC Enhanced and VIP Standard plan. Unfortunately, Miss Carter, you cannot have both plans. You have to have either/or. For the time being, we're going to go ahead and enroll you into the lowest costing plan, which will be the VIP Standard. In the event that you would like to make any changes to this policy, please deal with a call back at 800-497-4856. Um, there are two things I would like to clarify. The first one being you selected that you want to make a change. You don't have any policy, ma'am, as well as the fact that you do not have any account at the

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