

Transcript: Francesca

Baez-5083439902932992-6214741335130112

Full Transcript

Seven, zero- "Your call may be monitored or recorded for quality assurance purposes."... seven, six, six, eight, two, five, one is not available. Good afternoon. My name is Francesca benefits. I've currently been called to speak with Mr. Johnson on behalf of Hamilton Rikers Staffing regarding, regarding the enrollment form you filled out May 8th, 2025th, during which you went ahead and requested to be enrolled into both MUC and Stay Healthy plans. Unfortunately, you cannot be enrolled into both of those. They can't be combined. For the time being, we'll go ahead and enroll you into the lowest costing plan, which will be their Stay Healthy MUC Code RX, which is going to be preventative. If you would like to make any changes to this policy, we're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. You have 30 days after the very first paycheck to make any policy changes. Hope you have a wonderful rest of your day. Thank you for listening to my message.

Conversation Format

Speaker speaker_0: Seven, zero- "Your call may be monitored or recorded for quality assurance purposes."... seven, six, six, eight, two, five, one is not available.

Speaker speaker_1: Good afternoon. My name is Francesca benefits. I've currently been called to speak with Mr. Johnson on behalf of Hamilton Rikers Staffing regarding, regarding the enrollment form you filled out May 8th, 2025th, during which you went ahead and requested to be enrolled into both MUC and Stay Healthy plans. Unfortunately, you cannot be enrolled into both of those. They can't be combined. For the time being, we'll go ahead and enroll you into the lowest costing plan, which will be their Stay Healthy MUC Code RX, which is going to be preventative. If you would like to make any changes to this policy, we're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. You have 30 days after the very first paycheck to make any policy changes. Hope you have a wonderful rest of your day. Thank you for listening to my message.