

## **Transcript: Francesca**

**Baez-5077101288669184-6431143852032000**

### **Full Transcript**

... number- Your call may be monitored or recorded for quality assurance purposes. ... 4049 401361 can't take your call now. At the tone, please record your message. When you've finished recording, simply hang up or press # for further options. Good afternoon. My name is Francesca Benefatenacar, I'm looking to speak with Mr. Ford on behalf of Search Staffing. We're giving you a call today in regards to an enrollment pending online new process for a life insurance for yourself and your spouse. Unfortunately, you did not provide your spouse's information as a dependent. You only put her down as a beneficiary. For the time being, we'll go ahead and switch the enrollment for the life insurance into employee-only. In the event that you would like to make any changes to this po-policy to add her to the policy, please give us a callback at 800-497-4856 so that we can do so. Due to the fact that a policy for a dependent for which dependent's information is not provided is going to result in a policy that your dependent will not be able to utilize and you will not be able to re-em- request a reimbursement on. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. Do hope you have a wonderful rest of your day, and thank you for your time today as well as for listening to my message. To review, rerecord...

### **Conversation Format**

Speaker speaker\_0: ... number-

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: ... 4049 401361 can't take your call now. At the tone, please record your message. When you've finished recording, simply hang up or press # for further options.

Speaker speaker\_2: Good afternoon. My name is Francesca Benefatenacar, I'm looking to speak with Mr. Ford on behalf of Search Staffing. We're giving you a call today in regards to an enrollment pending online new process for a life insurance for yourself and your spouse. Unfortunately, you did not provide your spouse's information as a dependent. You only put her down as a beneficiary. For the time being, we'll go ahead and switch the enrollment for the life insurance into employee-only. In the event that you would like to make any changes to this po-policy to add her to the policy, please give us a callback at 800-497-4856 so that we can do so. Due to the fact that a policy for a dependent for which dependent's information is not provided is going to result in a policy that your dependent will not be able to utilize and you will not be able to re-em- request a reimbursement on. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. Do hope you have a wonderful rest of your day, and thank you

for your time today as well as for listening to my message.

Speaker speaker\_0: To review, rerecord...