

Transcript: Francesca

Baez-5075688305246208-5251103225331712

Full Transcript

Your call has been forwarded to an automated voice messaging system. Robin. Is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five. Good afternoon. My name is Francesca ... looking to speak with Mr. Logan Buckmaster on behalf of Focus Workforce Management. We're calling regarding the enrollment request you submitted online for coverage for yourself and employee and child. Unfortunately, sir, the information provided for the child has the same date of birth as yours. We need the complete correct information of the child, first and last name, date of birth, and social in order for them to be in your policy as a dependent. For the time being, we'll go ahead and process your enrollment for employee only. In the event that you would still like to add the child, please give us a callback at 800-497-4856. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Hope you have a wonderful rest of your day, and thank you for listening to my message.

Conversation Format

Speaker speaker_0: Your call has been forwarded to an automated voice messaging system.

Speaker speaker_1: Robin.

Speaker speaker_0: Is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five.

Speaker speaker_2: Good afternoon. My name is Francesca ... looking to speak with Mr. Logan Buckmaster on behalf of Focus Workforce Management. We're calling regarding the enrollment request you submitted online for coverage for yourself and employee and child. Unfortunately, sir, the information provided for the child has the same date of birth as yours. We need the complete correct information of the child, first and last name, date of birth, and social in order for them to be in your policy as a dependent. For the time being, we'll go ahead and process your enrollment for employee only. In the event that you would still like to add the child, please give us a callback at 800-497-4856. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Hope you have a wonderful rest of your day, and thank you for listening to my message.