

Transcript: Francesca

Baez-5070465874051072-5096594173378560

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. 040-704-7489 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Good afternoon, Ms. Campbell. My name is Francesca giving you a call on behalf of your staffing company, Search Staffing. We're giving you a call in regards to the enrollment form filled out online for a class of coverage yesterday, the 10th. Well, you was requesting to be enrolled into coverage for yourself and your spouse. However, you did not provide the spouse's information. The policy for dependent for which dependent's information is not provided will be a policy that said dependent will not be able to utilize and you will not be able to claim a reimbursement for it. For the time being, we're going to go ahead and switch over your selection to employee only till we hear back from you with that missing information. Keeping in mind that you have 30 days of your first paycheck to be eligible to make coverage changes. We're open 8:00 A.M. to 8:00 P.M. Monday through Fridays Eastern Time. Hope you have a wonderful rest of your day and thank you for your time in listening to this call.

Conversation Format

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Speaker speaker_1: Good afternoon, Ms. Campbell. My name is Francesca giving you a call on behalf of your staffing company, Search Staffing. We're giving you a call in regards to the enrollment form filled out online for a class of coverage yesterday, the 10th. Well, you was requesting to be enrolled into coverage for yourself and your spouse. However, you did not provide the spouse's information. The policy for dependent for which dependent's information is not provided will be a policy that said dependent will not be able to utilize and you will not be able to claim a reimbursement for it. For the time being, we're going to go ahead and switch over your selection to employee only till we hear back from you with that missing information. Keeping in mind that you have 30 days of your first paycheck to be eligible to make coverage changes. We're open 8:00 A.M. to 8:00 P.M. Monday through Fridays Eastern Time. Hope you have a wonderful rest of your day and thank you for your time in listening to this call.