

Transcript: Francesca

Baez-5060497061494784-4527956395081728

Full Transcript

Thank you for calling . How can I assist you today? Hi, Francesca. My name's Sabrina. I was wondering if you could tell me, um, the names of the, um, online ways, uh, sites to buy eyeglass frames from that are supported? Okay. Bear with me one moment. You have to speak with the Ne- I mean, sorry, MetLife, not Network. With the MetLife carrier, which is the vision carrier for the plans. Do you want their phone number- Mm-hmm. ... before I transfer you to them? No, thanks. Understood. Bear with me one moment. Okay.

Conversation Format

Speaker speaker_0: Thank you for calling . How can I assist you today?

Speaker speaker_1: Hi, Francesca. My name's Sabrina. I was wondering if you could tell me, um, the names of the, um, online ways, uh, sites to buy eyeglass frames from that are supported?

Speaker speaker_0: Okay. Bear with me one moment. You have to speak with the Ne- I mean, sorry, MetLife, not Network. With the MetLife carrier, which is the vision carrier for the plans. Do you want their phone number-

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: ... before I transfer you to them?

Speaker speaker_1: No, thanks.

Speaker speaker_0: Understood. Bear with me one moment.

Speaker speaker_1: Okay.