

Transcript: Francesca

Baez-5016740308762624-4650826275012608

Full Transcript

Your call has been forwarded to an automated voice messaging system. Your call is being recorded for quality assurance purposes. 8057-382-157 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. Good morning, Mr. Batista. My name is Francesca Benefit and I'm currently giving you a call on behalf of Surge Staffing in regards to the pending enrollment you processed online for yourself and family. Unfortunately, sir, you did not provide your family's information. Having a policy for dependents without the dependent's information being in said policy will result in your dependents not being able to utilize the benefits you have selected for them, as well as you will not be able to request a reimbursement on benefits that your dependents were unable to utilize. Um, so bear in mind, once you do start working, you'll have 30 days after your first paycheck to make any policy changes. As of right now, we're going to go ahead and change it to employee only. In the event that you would still like to provide your dependents benefits, please deal with a callback at 800-497-4856 so that we can go ahead and switch your policy one more time. I do hope you have a wonderful rest of your day. Thank you so much for your time today, as well as for listening to this message.

Conversation Format

Speaker speaker_0: Your call has been forwarded to an automated voice messaging system. Your call is being recorded for quality assurance purposes. 8057-382-157 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options.

Speaker speaker_1: Good morning, Mr. Batista. My name is Francesca Benefit and I'm currently giving you a call on behalf of Surge Staffing in regards to the pending enrollment you processed online for yourself and family. Unfortunately, sir, you did not provide your family's information. Having a policy for dependents without the dependent's information being in said policy will result in your dependents not being able to utilize the benefits you have selected for them, as well as you will not be able to request a reimbursement on benefits that your dependents were unable to utilize. Um, so bear in mind, once you do start working, you'll have 30 days after your first paycheck to make any policy changes. As of right now, we're going to go ahead and change it to employee only. In the event that you would still like to provide your dependents benefits, please deal with a callback at 800-497-4856 so that we can go ahead and switch your policy one more time. I do hope you have a wonderful rest of your day. Thank you so much for your time today, as well as for listening to this message.