## Transcript: Franchesca Baez-5015330186903552-6442773355479040

## **Full Transcript**

Your call has been forwarded to an automated voice messaging system. Your call is being monitored or recorded for quality assurance purposes. 217-994-4159 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five. Good afternoon, Mr. fale. My name is Francesca ■benifetena Kargh, giving you a call on behalf of your staffing company, fe Beukels Workforce Management. We were called in regards to the enrollment request for benefits for yourself and child. Unfortunately, you did not provide the children's information for the policy. A policy for your dependent without their information will be a policy your dependent will be unable to utilize and you cannot claim reimbursement for it. For the time being, we'll switch your policy over to employee-only. In the event that you would still like to go ahead and add the children to the policy, please give us a callback at 800-497-4856 so we can go ahead and do so. Keeping in mind, you do have to be eligible in order to make such changes once you start working. You're going to have 30 days after your first paycheck to make those type of services, corrections, and changes. I hope you have a wonderful rest of your day. Thank you for your time as well as for listening to this message.

## **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to an automated voice messaging system.

Speaker speaker\_1: Your call is being monitored or recorded for quality assurance purposes.

Speaker speaker\_0: 217-994-4159 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five.

Speaker speaker\_2: Good afternoon, Mr. fale. My name is Francesca benifetena Kargh, giving you a call on behalf of your staffing company, fe Beukels Workforce Management. We were called in regards to the enrollment request for benefits for yourself and child. Unfortunately, you did not provide the children's information for the policy. A policy for your dependent without their information will be a policy your dependent will be unable to utilize and you cannot claim reimbursement for it. For the time being, we'll switch your policy over to employee-only. In the event that you would still like to go ahead and add the children to the policy, please give us a callback at 800-497-4856 so we can go ahead and do so. Keeping in mind, you do have to be eligible in order to make such changes once you start working. You're going to have 30 days after your first paycheck to make those type of services,

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