

Transcript: Francesca

Baez-4999746858172416-6656264204632064

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 538-8431. Good afternoon. My name is Francesca BenefitsNoCard looking to speak with Mr. Frazier on behalf of MAU Staffing regarding the enrollment form for the health insurance filled out on April 2, 2025, in which you selected multiple plans that cannot be placed together. You selected both of the MEC plans as well as both of the Insure Plus plans. Unfortunately, you cannot have both of them together. You can't have both Insure Plus or both MEC. You can only have one of each. And depending on the MEC you're choosing, you can only have that MEC. For the time being, we'll process your enrollment for the lowest costing plan. In the event that you would like to make changes to this policy, please keep in mind that you have 30 days once you start working and receive your first paycheck to be able to make policy changes. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. I hope you have a wonderful rest of your day, and thank you for listening to my message today as well.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 538-8431.

Speaker speaker_1: Good afternoon. My name is Francesca BenefitsNoCard looking to speak with Mr. Frazier on behalf of MAU Staffing regarding the enrollment form for the health insurance filled out on April 2, 2025, in which you selected multiple plans that cannot be placed together. You selected both of the MEC plans as well as both of the Insure Plus plans. Unfortunately, you cannot have both of them together. You can't have both Insure Plus or both MEC. You can only have one of each. And depending on the MEC you're choosing, you can only have that MEC. For the time being, we'll process your enrollment for the lowest costing plan. In the event that you would like to make changes to this policy, please keep in mind that you have 30 days once you start working and receive your first paycheck to be able to make policy changes. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. I hope you have a wonderful rest of your day, and thank you for listening to my message today as well.