

Transcript: Francesca

Baez-4999312117514240-5115001356599296

Full Transcript

Your call- Hello. ... may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca with ... I'm looking to speak with Ms. Freeman on behalf of Surge Staffing. This is her. We're giving you a call, ma'am, regarding the enrollment request you submitted for dental and medical benefits for your children. How's... Unfortunately, you didn't provide your spouse with information for the policy. We're calling to see if we could get it. Yeah, you can. I'm sorry. I'm not good with computers. That's okay. What's his first and last name? Travis Freeman. Any chance you have a Social? 606-189949. And the last thing will be his date of birth. September 9, '88. All right, Ms. Freeman. So the next thing will be once you start working with Surge and get that first paycheck. One to two weeks after that first paycheck will be when they start making your deductions and when you see the first deduction of the 43.63, following Monday will be when you guys are gonna be active. Okay. Thank you. Of course. Thank you for your time and taking my call. Have a great day. Do you need anything else from me? That'll be all, ma'am. All right. Have a great day. You, too.

Conversation Format

Speaker speaker_0: Your call-

Speaker speaker_1: Hello.

Speaker speaker_0: ... may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. My name is Francesca with ... I'm looking to speak with Ms. Freeman on behalf of Surge Staffing. This is her. We're giving you a call, ma'am, regarding the enrollment request you submitted for dental and medical benefits for your children. How's... Unfortunately, you didn't provide your spouse with information for the policy. We're calling to see if we could get it. Yeah, you can. I'm sorry. I'm not good with computers. That's okay. What's his first and last name? Travis Freeman. Any chance you have a Social? 606-189949. And the last thing will be his date of birth. September 9, '88. All right, Ms. Freeman. So the next thing will be once you start working with Surge and get that first paycheck. One to two weeks after that first paycheck will be when they start making your deductions and when you see the first deduction of the 43.63, following Monday will be when you guys are gonna be active. Okay. Thank you. Of course. Thank you for your time and taking my call. Have a great day. Do you need anything else from me? That'll be all, ma'am. All right. Have a great day. You, too.