

Transcript: Francesca

Baez-4988400272195584-4699477822193664

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good morning. My name is Francesca ■Benefits-Imakari?■ looking to speak with Mr. King on behalf of Authority Staffing Solutions. You're speaking. Yes, sir. I was giving you a call back in regards to the text message you received last Wednesday to which you asked what the payment was for. Yeah. So I was just going... The text message was in regards to the health insurance that you used to have with Authority Staffing currently isn't active on the second week. In the event- Okay. ... that you stop working with them, you might still receive two more of those messages just because it's going to take four consecutive weeks of no payment for that policy to cancel itself. All right. Well, if you could just stop the text messages, that'd be awesome. I mean, I don't have a way to do that. Their system is the one sending them. You'll have to go ahead and reply the stop to it so that you can be opted out of the list from receiving the text messages. All right. Miss, thank you. Have a wonderful day. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good morning. My name is Francesca ■Benefits-Imakari?■ looking to speak with Mr. King on behalf of Authority Staffing Solutions.

Speaker speaker_2: You're speaking.

Speaker speaker_1: Yes, sir. I was giving you a call back in regards to the text message you received last Wednesday to which you asked what the payment was for.

Speaker speaker_2: Yeah.

Speaker speaker_1: So I was just going... The text message was in regards to the health insurance that you used to have with Authority Staffing currently isn't active on the second week. In the event-

Speaker speaker_2: Okay.

Speaker speaker_1: ... that you stop working with them, you might still receive two more of those messages just because it's going to take four consecutive weeks of no payment for that policy to cancel itself.

Speaker speaker_2: All right. Well, if you could just stop the text messages, that'd be awesome.

Speaker speaker_1: I mean, I don't have a way to do that. Their system is the one sending them. You'll have to go ahead and reply the stop to it so that you can be opted out of the list from receiving the text messages.

Speaker speaker_2: All right. Miss, thank you. Have a wonderful day.

Speaker speaker_1: You too.