

## **Transcript: Francesca**

**Baez-4967572246937600-5659362427977728**

### **Full Transcript**

Hello? This call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca. I'm going to place a new card, looking to speak with Mr. Smith on behalf of Hamilton Gregoire Staffing. Yeah, that... This is he. Hold on, son. Hold on. Yes, ma'am. We're giving you a call, sir, because you selected two medical plans that could not be enrolled together on your enrollment form from March 6th, 2025. Okay. You selected the preventative MEC plan and then you also selected the MEC preventative and hospital indemnity. So you can either be enrolled into the preventative plan with the BAP standard or have- Oh, yeah. ... MEC Enhanced. Uh, the first one, I guess. Um, the one where it'll be one preventative and one hospital indemnity with the BAP standard? Yes, ma'am. Understood. So your total selection with those two medical plans and dental, you're going to be looking at a total of \$35.10 per paycheck being deducted. Do you authorize Hamilton Gregoire Staffing to make those deductions for you? Uh, yes, ma'am. Right. And once you start working, please allow one to two weeks for them to start processing those deductions. When you see the very first deduction, following Monday will be when the coverage becomes effective. That same week of activation, Friday, the carrier will mail out their benefit cards. Okay. Thank you. All right. Thank... No, thank you for taking my call. Thank you. Have a great day. Yes, ma'am.

### **Conversation Format**

Speaker speaker\_0: Hello?

Speaker speaker\_1: This call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_3: Good afternoon. My name is Francesca. I'm going to place a new card, looking to speak with Mr. Smith on behalf of Hamilton Gregoire Staffing.

Speaker speaker\_2: Yeah, that... This is he. Hold on, son. Hold on. Yes, ma'am.

Speaker speaker\_3: We're giving you a call, sir, because you selected two medical plans that could not be enrolled together on your enrollment form from March 6th, 2025.

Speaker speaker\_2: Okay.

Speaker speaker\_3: You selected the preventative MEC plan and then you also selected the MEC preventative and hospital indemnity. So you can either be enrolled into the preventative plan with the BAP standard or have-

Speaker speaker\_2: Oh, yeah.

Speaker speaker\_3: ... MEC Enhanced.

Speaker speaker\_2: Uh, the first one, I guess.

Speaker speaker\_3: Um, the one where it'll be one preventative and one hospital indemnity with the BAP standard?

Speaker speaker\_2: Yes, ma'am.

Speaker speaker\_3: Understood. So your total selection with those two medical plans and dental, you're going to be looking at a total of \$35.10 per paycheck being deducted. Do you authorize Hamilton Gregoire Staffing to make those deductions for you?

Speaker speaker\_2: Uh, yes, ma'am.

Speaker speaker\_3: Right. And once you start working, please allow one to two weeks for them to start processing those deductions. When you see the very first deduction, following Monday will be when the coverage becomes effective. That same week of activation, Friday, the carrier will mail out their benefit cards.

Speaker speaker\_2: Okay. Thank you.

Speaker speaker\_3: All right. Thank... No, thank you for taking my call.

Speaker speaker\_2: Thank you.

Speaker speaker\_3: Have a great day.

Speaker speaker\_2: Yes, ma'am.