## Transcript: Franchesca Baez-4953545257041920-5140206968422400

## **Full Transcript**

... number 706-330-7014. Your call may be monitored or recorded for quality assurance purposes. 7-0-1-4-7 can't take your call now. At the tone, please record your message. When you've finished recording, simply hang up or press # for further options. Good afternoon, Ms. ... My name is Francesca with Benefits in a Card, calling on behalf of TRC Staffing. We are giving you a call today regarding the enrollment form that you filled out during March 7th, 2024, where you requested to be enrolled into both of the, the VIP plans. Unfortunately, you cannot be enrolled into both of those plans. It's either/or. For the time being, we'll go ahead and process your enrollment for the lowest costing plan. In the event that there is any changes that you would like to make to this enrollment, please give us a callback at 800-497-4856, keeping in mind that you're eligible for enrollment during your personal enrollment period of those 30 days following your first paycheck. We do hope you have a wonderful rest of your day. Thank you for your time today, as well as for listening to my message.

## **Conversation Format**

Speaker speaker\_0: ... number 706-330-7014.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: 7-0-1-4-7 can't take your call now. At the tone, please record your message. When you've finished recording, simply hang up or press # for further options.

Speaker speaker\_2: Good afternoon, Ms. ... My name is Francesca with Benefits in a Card, calling on behalf of TRC Staffing. We are giving you a call today regarding the enrollment form that you filled out during March 7th, 2024, where you requested to be enrolled into both of the, the VIP plans. Unfortunately, you cannot be enrolled into both of those plans. It's either/or. For the time being, we'll go ahead and process your enrollment for the lowest costing plan. In the event that there is any changes that you would like to make to this enrollment, please give us a callback at 800-497-4856, keeping in mind that you're eligible for enrollment during your personal enrollment period of those 30 days following your first paycheck. We do hope you have a wonderful rest of your day. Thank you for your time today, as well as for listening to my message.