

Transcript: Franchesca

Baez-4942557437968384-5161770488381440

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. . Who is this? . Oh, yes, yes, yes. I called you about the health insurance enrollment form that you filled out on December 6th, 2024. We see that you have chosen plans, but you also said that you don't want to participate. We are calling to confirm your choice. Yes, no, no, no, I didn't want to. No. I understand, Mr. Martinez. So, I'm going to process a decline and add a note to your account. So HSS will be returning the call for you when they get a job if they haven't done so already, okay? Thank you very much. Thank you for attending. Have a great day and thank you for your time. Of course. Thank you. You too. Bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: .

Speaker speaker_2: Who is this?

Speaker speaker_1: .

Speaker speaker_2: Oh, yes, yes, yes.

Speaker speaker_1: I called you about the health insurance enrollment form that you filled out on December 6th, 2024. We see that you have chosen plans, but you also said that you don't want to participate. We are calling to confirm your choice.

Speaker speaker_2: Yes, no, no, no, I didn't want to. No.

Speaker speaker_1: I understand, Mr. Martinez. So, I'm going to process a decline and add a note to your account. So HSS will be returning the call for you when they get a job if they haven't done so already, okay?

Speaker speaker_2: Thank you very much.

Speaker speaker_1: Thank you for attending. Have a great day and thank you for your time.

Speaker speaker_2: Of course. Thank you. You too. Bye.

Speaker speaker_1: Bye.