

Transcript: Francesca

Baez-4925395540033536-5136955764031488

Full Transcript

Thank you for calling Benefits 10-UP. My name is Francesca. How can I assist you today? Hi. Um, I was wondering, um, about insurance. And from the, the, the link that I got, I couldn't sign up for anything. So, um, if you can give me pricing and if, can I sign up for insurance, um, with you? I'll have to see if you're eligible. What staffing company do you work with? Um, Lingo, L-I-N-G-O. What are the last four of the Social? 1215. Let me ask you this. Do I have to sign up before I start working for them or do I, do I do it after I start working for them? 'Cause I don't currently- I do have- ... have a position. I'm waiting for the person to come back for, to interview me. Um, it will be either or. To be quite honest, you're free to do so once you start working. Okay. After the first paycheck, 'cause then you have a deadline. Okay. What is your last name? Okay. Gendreau. G-E-N-D-R-E-A-U. So they have not sent over a file for you. Okay. I don't have it, so... If you like, we can create... Go ahead? I'm, I'm s- go ahead. So you're likely then create one. However, we will need your full Social. If you do not, so we'll providing it on our recorded line. Then I would just suggest calling throughout the week to see when we get it. Okay. I'll do that then. Okay. Um, now, although we're not able to process an enrollment right now, I can however send you a digital copy of their benefit guide through an email. Okay. That would be perfect. Okay. What will be that email address? It's R-E-E-S-E-G-3-7-3@gmail.com. R-E-E-S-E-G-3-7-3@gmail.com? Yes. Okay. And then that benefit card is gonna be... I mean, sorry. Benefit guide, um, is gonna be where those prices that you were asking for will be there for you along with all the plans that are currently- Okay. ... being offered. Okay. Thank you. Of course. Is there anything else we can assist you with today? Nope. That's it. All right then. Thanks for your help. Of course. Thank you. Have a good one. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits 10-UP. My name is Francesca. How can I assist you today?

Speaker speaker_1: Hi. Um, I was wondering, um, about insurance. And from the, the, the link that I got, I couldn't sign up for anything. So, um, if you can give me pricing and if, can I sign up for insurance, um, with you?

Speaker speaker_0: I'll have to see if you're eligible. What staffing company do you work with?

Speaker speaker_1: Um, Lingo, L-I-N-G-O.

Speaker speaker_0: What are the last four of the Social?

Speaker speaker_1: 1215. Let me ask you this. Do I have to sign up before I start working for them or do I, do I do it after I start working for them? 'Cause I don't currently-

Speaker speaker_0: I do have-

Speaker speaker_1: ... have a position. I'm waiting for the person to come back for, to interview me.

Speaker speaker_0: Um, it will be either or. To be quite honest, you're free to do so once you start working.

Speaker speaker_1: Okay.

Speaker speaker_0: After the first paycheck, 'cause then you have a deadline.

Speaker speaker_1: Okay.

Speaker speaker_0: What is your last name?

Speaker speaker_1: Okay. Gendreau. G-E-N-D-R-E-A-U.

Speaker speaker_0: So they have not sent over a file for you.

Speaker speaker_1: Okay. I don't have it, so...

Speaker speaker_0: If you like, we can create... Go ahead?

Speaker speaker_1: I'm, I'm s- go ahead.

Speaker speaker_0: So you're likely then create one. However, we will need your full Social. If you do not, so we'll providing it on our recorded line. Then I would just suggest calling throughout the week to see when we get it.

Speaker speaker_1: Okay. I'll do that then.

Speaker speaker_0: Okay. Um, now, although we're not able to process an enrollment right now, I can however send you a digital copy of their benefit guide through an email.

Speaker speaker_1: Okay. That would be perfect.

Speaker speaker_0: Okay. What will be that email address?

Speaker speaker_1: It's R-E-E-S-E-G-3-7-3@gmail.com.

Speaker speaker_0: R-E-E-S-E-G-3-7-3@gmail.com?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. And then that benefit card is gonna be... I mean, sorry. Benefit guide, um, is gonna be where those prices that you were asking for will be there for you along with all the plans that are currently-

Speaker speaker_1: Okay.

Speaker speaker_0: ... being offered.

Speaker speaker_1: Okay. Thank you.

Speaker speaker_0: Of course. Is there anything else we can assist you with today?

Speaker speaker_1: Nope. That's it.

Speaker speaker_0: All right then.

Speaker speaker_1: Thanks for your help.

Speaker speaker_0: Of course.

Speaker speaker_1: Thank you.

Speaker speaker_0: Have a good one.

Speaker speaker_1: You too. Bye-bye.