

Transcript: Francesca

Baez-4906520087674880-5262110529994752

Full Transcript

Hello. Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca ... in a car, looking to speak with Ms. Harrison on behalf of ATC Healthcare Staffing. Uh-huh. This is she. I was calling you, ma'am, to inform you we already went ahead and canceled out that enrollment that you did accidentally. Okay. And it has voided it. It has been voided out and the payment is being canceled already. Okay. And then you should be able to go in and register into your account. Okay. I can use the same link that you already sent me? Yes, ma'am. Okay. Okay. Is that all? Mm-hmm. Yes, ma'am. That was what I was calling to let you know. Okay. Thank you so much for calling me back. Of course. It was my pleasure. I hope you have a wonderful rest of your day and if you need any further assistance, feel free to give us a call back. Okay. Thank you so much. No problem. Bye-bye. Mm-hmm. Bye-bye.

Conversation Format

Speaker speaker_0: Hello.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Good afternoon. My name is Francesca ... in a car, looking to speak with Ms. Harrison on behalf of ATC Healthcare Staffing.

Speaker speaker_0: Uh-huh. This is she.

Speaker speaker_2: I was calling you, ma'am, to inform you we already went ahead and canceled out that enrollment that you did accidentally.

Speaker speaker_0: Okay.

Speaker speaker_2: And it has voided it. It has been voided out and the payment is being canceled already.

Speaker speaker_0: Okay.

Speaker speaker_2: And then you should be able to go in and register into your account.

Speaker speaker_0: Okay. I can use the same link that you already sent me?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_0: Okay. Okay. Is that all?

Speaker speaker_2: Mm-hmm. Yes, ma'am. That was what I was calling to let you know.

Speaker speaker_0: Okay. Thank you so much for calling me back.

Speaker speaker_2: Of course. It was my pleasure. I hope you have a wonderful rest of your day and if you need any further assistance, feel free to give us a call back.

Speaker speaker_0: Okay. Thank you so much.

Speaker speaker_2: No problem. Bye-bye.

Speaker speaker_0: Mm-hmm. Bye-bye.