Transcript: Franchesca Baez-4882331084734464-6082971827912704

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Uh, Mr. Rodriguez, this is from ChefCoa Benefits and Accard? Yes. Um, yes, sir. Actually, it just gave access to it so I was able to actually get in. Um, I am going to delete that ticket to the front office and I'll be sending it out to your email right now, okay? Okay, perfect, I appreciate that. No problem. It looks like restarting the system a couple of times did the trick. That usually does. All right, so you are all set. You don't have any network restrictions and there is gonna be a total of two emails you're gonna get. The first one is gonna say, "ID Card," which will be the one for your benefit card. And the second one should say, "For Your Ex," okay? Okay. Perfect. All right. I do hope you have a wonderful rest of your day and thank you so much for your time today. All right. Well, thank you. Have a great day. Thank you. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Uh, Mr. Rodriguez, this is from ChefCoa Benefits and Accard?

Speaker speaker_2: Yes.

Speaker speaker_1: Um, yes, sir. Actually, it just gave access to it so I was able to actually get in. Um, I am going to delete that ticket to the front office and I'll be sending it out to your email right now, okay?

Speaker speaker_2: Okay, perfect, I appreciate that.

Speaker speaker_1: No problem. It looks like restarting the system a couple of times did the trick.

Speaker speaker_2: That usually does.

Speaker speaker_1: All right, so you are all set. You don't have any network restrictions and there is gonna be a total of two emails you're gonna get. The first one is gonna say, "ID Card," which will be the one for your benefit card. And the second one should say, "For Your Ex," okay?

Speaker speaker_2: Okay. Perfect.

Speaker speaker_1: All right. I do hope you have a wonderful rest of your day and thank you so much for your time today.

Speaker speaker_2: All right. Well, thank you. Have a great day.

Speaker speaker_1: Thank you. You too. Bye-bye.