

Transcript: Franchesca

Baez-4864116151336960-5470937115312128

Full Transcript

See? ... have a problem in the s- not happening, you see today. No, I'm calling to see if I need to enroll or if I'm already good. Are you checking to see if you have benefits already? Yeah. What assessing company do you work with? MAU. What are the last four of the Social and the last name? 7860 Dallas. To make sure we have the right account in front of us, can you please verify your mailing address and date of birth? 205 Center Boulevard, Greenville, South Carolina, 29605, and 9/4/1964. Uh, that's the number same as the one you're calling today, 864-414-8495? Okay. I didn't hear that completely. Yes, sir. I'm confirming that the phone number that we have on file, which is the same one that you're calling on, is the best number to call you. Yes. And I have your email down as first-and-middle-name@gmail.com. Right. Yes, sir. So I currently show you being active for benefits already. We had admitted 30 wish grants. Okay. I'm just calling to make sure. All right. Honest, was there anything else we can assist you with today? No, that'll do it. Thank you. No problem. My pleasure. I hope you have a wonderful rest of your day. You too. Bye. Goodbye.

Conversation Format

Speaker speaker_0: See? ... have a problem in the s- not happening, you see today.

Speaker speaker_1: No, I'm calling to see if I need to enroll or if I'm already good.

Speaker speaker_0: Are you checking to see if you have benefits already?

Speaker speaker_1: Yeah.

Speaker speaker_0: What assessing company do you work with?

Speaker speaker_1: MAU.

Speaker speaker_0: What are the last four of the Social and the last name?

Speaker speaker_1: 7860 Dallas.

Speaker speaker_0: To make sure we have the right account in front of us, can you please verify your mailing address and date of birth?

Speaker speaker_1: 205 Center Boulevard, Greenville, South Carolina, 29605, and 9/4/1964.

Speaker speaker_0: Uh, that's the number same as the one you're calling today, 864-414-8495?

Speaker speaker_1: Okay. I didn't hear that completely.

Speaker speaker_0: Yes, sir. I'm confirming that the phone number that we have on file, which is the same one that you're calling on, is the best number to call you.

Speaker speaker_1: Yes.

Speaker speaker_0: And I have your email down as first-and-middle-name@gmail.com.

Speaker speaker_1: Right.

Speaker speaker_0: Yes, sir. So I currently show you being active for benefits already. We had admitted 30 wish grants.

Speaker speaker_1: Okay. I'm just calling to make sure.

Speaker speaker_0: All right. Honest, was there anything else we can assist you with today?

Speaker speaker_1: No, that'll do it. Thank you.

Speaker speaker_0: No problem. My pleasure. I hope you have a wonderful rest of your day.

Speaker speaker_1: You too. Bye.

Speaker speaker_0: Goodbye.