

## **Transcript: Francesca**

**Baez-4851346736463872-5094570734436352**

### **Full Transcript**

Your call has been forwarded to an automated voice messaging system. Your call is being recorded for quality assurance purposes. You have reached Jessie. Please leave a message and I'll get back with you. Thank you. Is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five. Good afternoon, Ms. Riley. My name is Francesca, a beneficiary of CARA, giving you a call on behalf of Homington Reicherstaff in regards to the form for enrollment that you filled out on January 23rd 2025. You selected both of our MEC plans. Unfortunately, you cannot be enrolled into both of them. For the moment, we'll go ahead and process your enrollment for the lowest cost and tier. In the event that you would like to make changes to this, please deal with a callback at 800-497-4856 open 8 A.M. to 8 P.M. Monday through Friday, Eastern Time. Hope you have a wonderful rest of your day. Thank you for your time as well as for proc- pros- listening to this message.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to an automated voice messaging system.

Speaker speaker\_1: Your call is being recorded for quality assurance purposes.

Speaker speaker\_2: You have reached Jessie. Please leave a message and I'll get back with you. Thank you.

Speaker speaker\_0: Is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five.

Speaker speaker\_3: Good afternoon, Ms. Riley. My name is Francesca, a beneficiary of CARA, giving you a call on behalf of Homington Reicherstaff in regards to the form for enrollment that you filled out on January 23rd 2025. You selected both of our MEC plans. Unfortunately, you cannot be enrolled into both of them. For the moment, we'll go ahead and process your enrollment for the lowest cost and tier. In the event that you would like to make changes to this, please deal with a callback at 800-497-4856 open 8 A.M. to 8 P.M. Monday through Friday, Eastern Time. Hope you have a wonderful rest of your day. Thank you for your time as well as for proc- pros- listening to this message.