Transcript: Franchesca Baez-4840058704150528-5773081427623936

Full Transcript

Your call may be monitored or recorded for quality assurance. Please leave your message for... Good afternoon. My name is Francesca with Benefits in a Card. I'm looking to speak with Ms. Hein on behalf of... Good afternoon. My name is Francesca with Benefits in a Card. We're looking to speak with Ms. Hein on behalf of work of, I mean, Mega 4 Staffing. We're the company that administers the health insurance for the staffing company you apply with. We were processing the form you filled out on December 20th, 2024, where you had selected to have dental and vision for yourself and children, as well as... I apologize. You requested to have the MEC Care Rx for yourself and children. Um, however, you did not provide any of the dependents' information. For the moment, your enrollment is going to be processed for employee only. In the event that you would still like to add the children since, feel free to give us a call back at the number on your screen. Keeping in mind you have 30 days after the first paycheck once you start working with your staffing company to provide your dependents' information. Hope you have a wonderful rest of your day. Thank you for your time today, as well as for listening to this message.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance.

Speaker speaker_1: Please leave your message for...

Speaker speaker_2: Good afternoon. My name is Francesca with Benefits in a Card. I'm looking to speak with Ms. Hein on behalf of... Good afternoon. My name is Francesca with Benefits in a Card. We're looking to speak with Ms. Hein on behalf of work of, I mean, Mega 4 Staffing. We're the company that administers the health insurance for the staffing company you apply with. We were processing the form you filled out on December 20th, 2024, where you had selected to have dental and vision for yourself and children, as well as... I apologize. You requested to have the MEC Care Rx for yourself and children. Um, however, you did not provide any of the dependents' information. For the moment, your enrollment is going to be processed for employee only. In the event that you would still like to add the children since, feel free to give us a call back at the number on your screen. Keeping in mind you have 30 days after the first paycheck once you start working with your staffing company to provide your dependents' information. Hope you have a wonderful rest of your day. Thank you for your time today, as well as for listening to this message.