

Transcript: Francesca

Baez-4826434821734400-6502237611540480

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca with Benefits in a Card, calling on behalf of Partners Personnel to speak with Mr. Finton. Sorry if I mispronounced it. Who, who is calling? My name is Francesca with Benefits in a Card. I'm calling on behalf of Partners Personnel, sir. I'm replying back to a text message you received which you replied that you were trying to contact Partners Personnel. Yeah. That's a temp service, right? Yes, sir. Okay. I'm not home. I've been trying to call them but they ain't been answering the phone. I'm, I'm not um, working with them no more. Okay. So we're only the administrator for the health insurance. Oh. So the motive of my call was to advise you that replying back to that text message is not gonna get you communication with Partners Personnel. Oh, good. Yes, sir. All right. Thank you so much for your time and taking my call. You're welcome.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. My name is Francesca with Benefits in a Card, calling on behalf of Partners Personnel to speak with Mr. Finton. Sorry if I mispronounced it.

Speaker speaker_2: Who, who is calling?

Speaker speaker_1: My name is Francesca with Benefits in a Card. I'm calling on behalf of Partners Personnel, sir. I'm replying back to a text message you received which you replied that you were trying to contact Partners Personnel.

Speaker speaker_2: Yeah. That's a temp service, right?

Speaker speaker_1: Yes, sir.

Speaker speaker_2: Okay. I'm not home. I've been trying to call them but they ain't been answering the phone. I'm, I'm not um, working with them no more.

Speaker speaker_1: Okay. So we're only the administrator for the health insurance.

Speaker speaker_2: Oh.

Speaker speaker_1: So the motive of my call was to advise you that replying back to that text message is not gonna get you communication with Partners Personnel.

Speaker speaker_2: Oh, good.

Speaker speaker_1: Yes, sir. All right. Thank you so much for your time and taking my call.

Speaker speaker_2: You're welcome.