

Transcript: Francesca

Baez-4809824503644160-6291470377598976

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. One, four, four, six, four, seven, one, six, one is not available. Good afternoon -- I mean, good morning, Mr.... Yes, sir. My name is Francesca with Benefits in Your Cart. Um, we're calling in regards to the virtual services that you were having an issue from your employer Partners Personnel. Um, so it was as we suspected, the reason why you were having that issue was just due to that payment being put in manually. IT has advised me that as of right now, you should be okay. You shouldn't have that issue, so if you have any other problems after trying to access it, please give us a call so that we can further assist them. Hope you have a wonderful rest of your day and thank you for your time today.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: One, four, four, six, four, seven, one, six, one is not available.

Speaker speaker_2: Good afternoon -- I mean, good morning, Mr.... Yes, sir. My name is Francesca with Benefits in Your Cart. Um, we're calling in regards to the virtual services that you were having an issue from your employer Partners Personnel. Um, so it was as we suspected, the reason why you were having that issue was just due to that payment being put in manually. IT has advised me that as of right now, you should be okay. You shouldn't have that issue, so if you have any other problems after trying to access it, please give us a call so that we can further assist them. Hope you have a wonderful rest of your day and thank you for your time today.