## Transcript: Franchesca Baez-4780361210183680-5537516599164928

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon, Mr. ... . My name is Francesca Benefits Unicredit giving you a call on behalf of Focus Workforce Management. We're calling regarding the pending enrollment for which you selected to be enrolled into coverage for yourself and family. However, you did not provide a spouse or children's information. A policy for dependents for which dependent's information has not been provided will result in being a policy said dependent will not be able to utilize and you will not be able to reclaim a reimbursement on. For the time being, we'll go ahead and process your enrollment for employee only. In the event that you would still like to add your family to the policy, just give us a call back at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time keeping in mind that once you start working, you'll have 30 days after your first paycheck to be eligible for enrollment or changes. Have a great day. Thank you for your time. I'm listening to my message.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Good afternoon, Mr. ... . My name is Francesca Benefits Unicredit giving you a call on behalf of Focus Workforce Management. We're calling regarding the pending enrollment for which you selected to be enrolled into coverage for yourself and family. However, you did not provide a spouse or children's information. A policy for dependents for which dependent's information has not been provided will result in being a policy said dependent will not be able to utilize and you will not be able to reclaim a reimbursement on. For the time being, we'll go ahead and process your enrollment for employee only. In the event that you would still like to add your family to the policy, just give us a call back at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time keeping in mind that once you start working, you'll have 30 days after your first paycheck to be eligible for enrollment or changes. Have a great day. Thank you for your time. I'm listening to my message.