

## **Transcript: Franchesca**

**Baez-4766841859784704-4909356390858752**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 877-7328. Good afternoon, Mr. Rodriguez. My name is Francesca Benefits and Upcard, giving you a call on behalf of Surge Staffing. Your benefit card was returned back due to an insufficient address. We were calling to verify your address and re-mail you your benefit card. For the moment, we'll go ahead and keep it for seven more days before we destroy it. In the event that you will, be able to give you a callback so that we are able to provide you the benefit card and send that to you. You'll get with a callback at 497-4856, open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Have a wonderful rest of your day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 877-7328.

Speaker speaker\_1: Good afternoon, Mr. Rodriguez. My name is Francesca Benefits and Upcard, giving you a call on behalf of Surge Staffing. Your benefit card was returned back due to an insufficient address. We were calling to verify your address and re-mail you your benefit card. For the moment, we'll go ahead and keep it for seven more days before we destroy it. In the event that you will, be able to give you a callback so that we are able to provide you the benefit card and send that to you. You'll get with a callback at 497-4856, open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Have a wonderful rest of your day.