

Transcript: Francesca

Baez-4760063391219712-6689580133302272

Full Transcript

Has been forwarded to voice mail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good morning. My name is Francesca, a Benefit General card looking to speak with Mr. Nelson on behalf of Workforce Strategy. We're giving you a call to inform you that we currently still do not have access to the virtual copies of your benefit cards. We do however have those policy numbers. I do remember you stated that tomorrow, Wednesday, you'll be having an appointment. I'll be sending a copy of these policy numbers to the email on file which is r then ryan, anna then Nancy 073322@gmail.com. Your medical policy is 2615238. Again, the medical policy is 2615238. Your dental benefit policy number is 261539. Once again, the dental m- policy number is 2615239. Once we have the e-versions of your benefit card, we'll give you another call advising you they have been sent to the email on file. I hope you have a wonderful rest of your day. Feel free to give us a call for any assistance with your coverage, open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Have a great day.

Conversation Format

Speaker speaker_0: Has been forwarded to voice mail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Good morning. My name is Francesca, a Benefit General card looking to speak with Mr. Nelson on behalf of Workforce Strategy. We're giving you a call to inform you that we currently still do not have access to the virtual copies of your benefit cards. We do however have those policy numbers. I do remember you stated that tomorrow, Wednesday, you'll be having an appointment. I'll be sending a copy of these policy numbers to the email on file which is r then ryan, anna then Nancy 073322@gmail.com. Your medical policy is 2615238. Again, the medical policy is 2615238. Your dental benefit policy number is 261539. Once again, the dental m- policy number is 2615239. Once we have the e-versions of your benefit card, we'll give you another call advising you they have been sent to the email on file. I hope you have a wonderful rest of your day. Feel free to give us a call for any assistance with your coverage, open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Have a great day.