

## **Transcript: Franchesca**

**Baez-4753345435058176-4668368735354880**

### **Full Transcript**

Thank you for calling 90 Degree Benefit- This call may be monitored or recorded for quality assurance purposes. ... the administrator for benefits in a card members. Please select from the following options to ensure you are directed to the appropriate party to answer your questions. For questions on IMA Mech Wellness, MVP plans, or Cobra enrollment, please press one. For questions on the APL hospital indemnity plans or dental coverage... If you would like to participate in a quick survey after the call to rate your service with us, please press one. Press two if no. I'll...

### **Conversation Format**

Speaker speaker\_0: Thank you for calling 90 Degree Benefit-

Speaker speaker\_1: This call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: ... the administrator for benefits in a card members. Please select from the following options to ensure you are directed to the appropriate party to answer your questions. For questions on IMA Mech Wellness, MVP plans, or Cobra enrollment, please press one. For questions on the APL hospital indemnity plans or dental coverage... If you would like to participate in a quick survey after the call to rate your service with us, please press one. Press two if no. I'll...