## Transcript: Franchesca Baez-4739880347713536-6681959634255872

## **Full Transcript**

Your call has been forwarded to an automated voice messaging system. Your call is being monitored or recorded for quality assurance purposes. 336-880-6445 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. Good afternoon, Ms. Lily. My name is Francesca with Benefits in a Card, giving you a call on behalf of Mega4 Staffing. We were calling in regards to the insurance form that you filled out October 29th, 2024, where you had not selected any benefits but provided your personal information. So we're calling to see if the system processed an issue or if you are currently looking to decline benefits. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. As of right now, we'll go ahead and process the declamation since we were unable to speak with you. Keeping in mind that you have till December 7th, 2024 to enroll into benefits. I do hope you have a wonderful rest of your day, and thank you for listening to this message.

## **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to an automated voice messaging system. Your call is being monitored or recorded for quality assurance purposes. 336-880-6445 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options.

Speaker speaker\_1: Good afternoon, Ms. Lily. My name is Francesca with Benefits in a Card, giving you a call on behalf of Mega4 Staffing. We were calling in regards to the insurance form that you filled out October 29th, 2024, where you had not selected any benefits but provided your personal information. So we're calling to see if the system processed an issue or if you are currently looking to decline benefits. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. As of right now, we'll go ahead and process the declamation since we were unable to speak with you. Keeping in mind that you have till December 7th, 2024 to enroll into benefits. I do hope you have a wonderful rest of your day, and thank you for listening to this message.