

## **Transcript: Francesca**

**Baez-4735968746094592-5741076774600704**

### **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon, Miss Keith. My name is Francesca beneficino.com, giving you a call on behalf of TRC Staffing. We're processing the enrollment forms and we have the one that you had filled out November 5th, 2024, where you had requested benefits for medical preventative MUC TailorRx plan for yourself and spouse. However, you didn't provide the spouse's information. For the moment, the enrollment is going to be processed for employee only. If you did wish to still add a spouse, please keep in mind that we are open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time, and can be reached at 800-497-4856 at your earliest convenience. Keeping in mind once you start working with your employer, you have 30 days after your first paycheck to make any coverage changes. Thank you so much for listening to this message. I hope you have a wonderful rest of your day, and thank you for your time today.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Good afternoon, Miss Keith. My name is Francesca beneficino.com, giving you a call on behalf of TRC Staffing. We're processing the enrollment forms and we have the one that you had filled out November 5th, 2024, where you had requested benefits for medical preventative MUC TailorRx plan for yourself and spouse. However, you didn't provide the spouse's information. For the moment, the enrollment is going to be processed for employee only. If you did wish to still add a spouse, please keep in mind that we are open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time, and can be reached at 800-497-4856 at your earliest convenience. Keeping in mind once you start working with your employer, you have 30 days after your first paycheck to make any coverage changes. Thank you so much for listening to this message. I hope you have a wonderful rest of your day, and thank you for your time today.