

## **Transcript: Franchesca**

**Baez-4731872645136384-5836454280478720**

### **Full Transcript**

Thank you for calling 90 Degree Benefit, the administrator for benefits in a card members. Please select from the following options to ensure you are directed to the appropriate party to answer your questions. For questions on IMA Mech Wellness, MVP plans or COBRA enrollment, please press one. For questions on the APL hospital indemnity plans or dental coverage, please press two. For questions on the vision plan, please press three. If you are an employee and you have questions on your active enrollment, please press four. To hear this message again, please press the star key. Thank you. If you would like to participate in a quick survey after the call to rate your service with us, please press one. Press two if no. The person you are trying to reach is currently unavailable. Please leave a message after the tone. When you have finished, please hang up or-

### **Conversation Format**

Speaker speaker\_0: Thank you for calling 90 Degree Benefit, the administrator for benefits in a card members. Please select from the following options to ensure you are directed to the appropriate party to answer your questions. For questions on IMA Mech Wellness, MVP plans or COBRA enrollment, please press one. For questions on the APL hospital indemnity plans or dental coverage, please press two. For questions on the vision plan, please press three. If you are an employee and you have questions on your active enrollment, please press four. To hear this message again, please press the star key. Thank you. If you would like to participate in a quick survey after the call to rate your service with us, please press one. Press two if no. The person you are trying to reach is currently unavailable. Please leave a message after the tone. When you have finished, please hang up or-