

Transcript: Francesca

Baez-4723008089669632-5578668654247936

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for... Willie Lampley. Good afternoon, Mr. Lampley. My name is Francesca Benefitino Card giving you a call on behalf of your staffing company, Search Staffing, regarding to the online coverage enrollment you processed yesterday, February 26th, for your seven child for dental and vision. Unfortunately, sir, you did not put the child's information into the policy. For the time being, we're going to go ahead and put your enrollment for employee only. Reason being, a policy for a dependent for which dependent's information has not been provided will be a policy that said dependent is going to be unable to utilize as well as the fact that you will not be able to claim reimbursement on. If you would like to go ahead and add them back, feel free to give us a call back at 800-497-4856 for assistance. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. I do hope you have a wonderful rest of your day. Thank you for your time in listening to my message today.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Please leave your message for...

Speaker speaker_2: Willie Lampley.

Speaker speaker_4: Good afternoon, Mr. Lampley. My name is Francesca Benefitino Card giving you a call on behalf of your staffing company, Search Staffing, regarding to the online coverage enrollment you processed yesterday, February 26th, for your seven child for dental and vision. Unfortunately, sir, you did not put the child's information into the policy. For the time being, we're going to go ahead and put your enrollment for employee only. Reason being, a policy for a dependent for which dependent's information has not been provided will be a policy that said dependent is going to be unable to utilize as well as the fact that you will not be able to claim reimbursement on. If you would like to go ahead and add them back, feel free to give us a call back at 800-497-4856 for assistance. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. I do hope you have a wonderful rest of your day. Thank you for your time in listening to my message today.