

Transcript: Francesca

Baez-4712190840324096-5293497886621696

Full Transcript

Thank you for calling Benefits in No Car. My name is Francesca. How can I assist you today? Yes, I was calling to see if you could email me a list of all the different doctors that takes this insur- takes this insurance, the doctors, eye doctors and dentists. I can give you the phone number for the providers list, but we don't have it. The people that have that is the network providers. I can give you their phone numbers. The network pro- Okay, wait just a minute. Okay. For medical it will be 800-457-1403. For dental it will be 800-290-0523. And for, y- you said dental? Okay. Yes, ma'am. And then vision will be 800-615-1883. Okay then. So, I would need this number then because I thought I had to call this number and y'all give it to me. So I just, I would have to have the other number then. Yes, ma'am, which is the account administrators. The network provider is the one that has the list and then the carriers are the ones that own your plans. Oh, oh, okay then. Okay. Okay. I got them written down now. Yes, ma'am. All right. Thank you. Was there any other information you needed me to provide? No, that's it. Understood. It was a pleasure. If you have any other questions about your coverage, don't hesitate to give us a callback. All right. Thank you. Enjoy your weekend. All right. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in No Car. My name is Francesca. How can I assist you today?

Speaker speaker_1: Yes, I was calling to see if you could email me a list of all the different doctors that takes this insur- takes this insurance, the doctors, eye doctors and dentists.

Speaker speaker_0: I can give you the phone number for the providers list, but we don't have it. The people that have that is the network providers. I can give you their phone numbers.

Speaker speaker_1: The network pro- Okay, wait just a minute. Okay.

Speaker speaker_0: For medical it will be 800-457-1403. For dental it will be 800-290-0523.

Speaker speaker_1: And for, y- you said dental? Okay.

Speaker speaker_0: Yes, ma'am. And then vision will be 800-615-1883.

Speaker speaker_1: Okay then. So, I would need this number then because I thought I had to call this number and y'all give it to me. So I just, I would have to have the other number then.

Speaker speaker_0: Yes, ma'am, which is the account administrators. The network provider is the one that has the list and then the carriers are the ones that own your plans.

Speaker speaker_1: Oh, oh, okay then. Okay. Okay. I got them written down now.

Speaker speaker_0: Yes, ma'am.

Speaker speaker_1: All right. Thank you.

Speaker speaker_0: Was there any other information you needed me to provide?

Speaker speaker_1: No, that's it.

Speaker speaker_0: Understood. It was a pleasure. If you have any other questions about your coverage, don't hesitate to give us a callback.

Speaker speaker_1: All right. Thank you.

Speaker speaker_0: Enjoy your weekend.

Speaker speaker_1: All right. You too.

Speaker speaker_0: Bye-bye.