

Transcript: Francesca

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Morning, my name is Francesca with Benefits in Your Cart looking to speak with Ms. Osborne on behalf of BGS Staffing. Yes, this is her. We're the administrators for the health insurance your employer's offering and we were calling to verify that on the form that you had filled out on December 17th, you selected benefits but also put that you were opting out. So we're just call- to confirm that at the moment, you would like to decline benefits? Yes. At the moment, yes, I would. All right, Ms. Maria, I went ahead and declined it for you. I thank you so much for your time and taking my call today. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Morning, my name is Francesca with Benefits in Your Cart looking to speak with Ms. Osborne on behalf of BGS Staffing.

Speaker speaker_2: Yes, this is her.

Speaker speaker_1: We're the administrators for the health insurance your employer's offering and we were calling to verify that on the form that you had filled out on December 17th, you selected benefits but also put that you were opting out. So we're just call- to confirm that at the moment, you would like to decline benefits?

Speaker speaker_2: Yes. At the moment, yes, I would.

Speaker speaker_1: All right, Ms. Maria, I went ahead and declined it for you. I thank you so much for your time and taking my call today.

Speaker speaker_2: Thank you.

Speaker speaker_1: Bye-bye.