

Transcript: Francesca

Baez-4683237436342272-5563061157675008

Full Transcript

Your call has been forwarded- Your call may be monitored or recorded for quality assurance purposes. ... to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. My name is Francesca. I've been a patient of Hart. Giving a call to speak with Bernadin regarding the text message he received today to which you replied, "What?" Surge is informing you regarding their company policy of automatically enrolling their new hires into a medical preventative care plan, which will be that MEC tel RX that you see in your text message. You do have 30 days after your first paycheck to enroll into any of their other insurance if you wish to. In the event that you do not want them to auto-enroll you into that medical preventative care plan, give us a call back at 800-497-4856 so that we may process that declination, keeping in mind that replying back to the text message will not go ahead and get you that declination. Make sure to give us a call then. Hope you have a wonderful rest of your day, and thank you for your time today.

Conversation Format

Speaker speaker_0: Your call has been forwarded-

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: ... to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good afternoon. My name is Francesca. I've been a patient of Hart. Giving a call to speak with Bernadin regarding the text message he received today to which you replied, "What?" Surge is informing you regarding their company policy of automatically enrolling their new hires into a medical preventative care plan, which will be that MEC tel RX that you see in your text message. You do have 30 days after your first paycheck to enroll into any of their other insurance if you wish to. In the event that you do not want them to auto-enroll you into that medical preventative care plan, give us a call back at 800-497-4856 so that we may process that declination, keeping in mind that replying back to the text message will not go ahead and get you that declination. Make sure to give us a call then. Hope you have a wonderful rest of your day, and thank you for your time today.