

## **Transcript: Francesca**

**Baez-4675642033750016-5040151864852480**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Good afternoon, my name is Francesca- Hello. Yes, hello, good afternoon. My name is Francesca with Benefitinal Card. I'm looking to speak with Mr. Kemp, Dallas Kemp, on behalf of Search Staffing. Yes. This is him. All right. So we have a company that administers the health insurance they offer their employees. I was giving you a call, sir, 'cause I saw you were requesting doing online enrollment coverage for dental and vision for yourself and spouse. Mm-hmm. However, sir, you forgot to put in your spouse's information. In order for her to be covered under that policy once you begin working with them, we do need that information. Are you able to give me her first and last name and date of birth at least? Yeah, it's, uh, Jessica Kemp. It's... It's 3/5/91. I'm sorry, one second. What is the date of birth? 3/5/91. And when Ian and other authorities went to the grave, they found- 3/5/1991, correct? Yes. All right, so you are all set. That was the only information we were missing. Search should be the one reaching out to you once they do have a job for you available if they haven't already. Okay. All right, appreciate it. Of course. Thank you for taking my call. Hope you have a wonderful rest of your day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Good afternoon, my name is Francesca-

Speaker speaker\_2: Hello.

Speaker speaker\_1: Yes, hello, good afternoon. My name is Francesca with Benefitinal Card. I'm looking to speak with Mr. Kemp, Dallas Kemp, on behalf of Search Staffing.

Speaker speaker\_2: Yes. This is him.

Speaker speaker\_1: All right. So we have a company that administers the health insurance they offer their employees. I was giving you a call, sir, 'cause I saw you were requesting doing online enrollment coverage for dental and vision for yourself and spouse.

Speaker speaker\_2: Mm-hmm.

Speaker speaker\_1: However, sir, you forgot to put in your spouse's information. In order for her to be covered under that policy once you begin working with them, we do need that information. Are you able to give me her first and last name and date of birth at least?

Speaker speaker\_2: Yeah, it's, uh, Jessica Kemp. It's... It's 3/5/91.

Speaker speaker\_1: I'm sorry, one second. What is the date of birth?

Speaker speaker\_2: 3/5/91.

Speaker speaker\_3: And when Ian and other authorities went to the grave, they found-

Speaker speaker\_1: 3/5/1991, correct?

Speaker speaker\_2: Yes.

Speaker speaker\_1: All right, so you are all set. That was the only information we were missing. Search should be the one reaching out to you once they do have a job for you available if they haven't already.

Speaker speaker\_2: Okay. All right, appreciate it.

Speaker speaker\_1: Of course. Thank you for taking my call. Hope you have a wonderful rest of your day.