## Transcript: Franchesca Baez-4671772900769792-5227236994629632

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Good morning. My name is Francesca of Benefits in a Card, looking to speak with Mr. Conroy on behalf of Norris Staffing Group. Hi. How are you doing? You guys are not coming in clear. Can you hear me better now? Yeah. You're, like, choppy. You're, you're in and out. It's like you're in the... in water. I apologize, sir, for the connection issues. I was just calling to inform you the link for your benefits for your staffing company, unfortunately, is still being worked on. We're gonna send you a summary of the benefits yet. Okay? I have no idea what you're saying. Can you hear me better now? You're underwater. I, I can't hear you, so bye-bye. Okay. Okay. Bye.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Good morning. My name is Francesca of Benefits in a Card, looking to speak with Mr. Conroy on behalf of Norris Staffing Group.

Speaker speaker\_2: Hi. How are you doing? You guys are not coming in clear.

Speaker speaker\_1: Can you hear me better now?

Speaker speaker\_2: Yeah. You're, like, choppy. You're, you're in and out. It's like you're in the... in water.

Speaker speaker\_1: I apologize, sir, for the connection issues. I was just calling to inform you the link for your benefits for your staffing company, unfortunately, is still being worked on. We're gonna send you a summary of the benefits yet. Okay?

Speaker speaker 2: I have no idea what you're saying.

Speaker speaker\_1: Can you hear me better now?

Speaker speaker\_2: You're underwater. I, I can't hear you, so bye-bye.

Speaker speaker\_1: Okay.

Speaker speaker\_2: Okay. Bye.