## Transcript: Franchesca Baez-4660074112008192-5450045349609472

## **Full Transcript**

Thank you for calling benefits in a car. My name is Francesca. How can I assist you today? Hi, Francesca. I was looking for Pamela, please. All right. Is there anything that I can specifically assist you with by any chance? Well, she specifically... I was told to ask for her regarding a, uh, participation to our facility, um, and, uh, he, uh, he said, uh, "P- please speak to Pamela. She knows everything about what's going on." So... Understood. Bear with me one moment. Let me get her for you. Thank you. Of course.

## **Conversation Format**

Speaker speaker\_0: Thank you for calling benefits in a car. My name is Francesca. How can I assist you today?

Speaker speaker\_1: Hi, Francesca. I was looking for Pamela, please.

Speaker speaker\_0: All right. Is there anything that I can specifically assist you with by any chance?

Speaker speaker\_1: Well, she specifically... I was told to ask for her regarding a, uh, participation to our facility, um, and, uh, he, uh, he said, uh, "P- please speak to Pamela. She knows everything about what's going on." So...

Speaker speaker\_0: Understood. Bear with me one moment. Let me get her for you.

Speaker speaker\_1: Thank you.

Speaker speaker\_0: Of course.