

Transcript: Francesca

Baez-4642519296425984-4867951526592512

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca with Benefits in a Car. I'm looking to speak with Mr. Lewis on behalf of Surge Staffing. Yeah, this is me. Yes, sir. I was calling to give you a call back regarding the eligibility to add dental to your policy. Unfortunately, currently you're not eligible to add dental coverage into your policy. You'll have to wait till August. That's when your company is going to have their open enrollment period and you'll be able to add it at that time. Mm-hmm. All right. Well, is there anything else we can assist you with today? Uh-uh. Have a great day and thank you for your time today. Okay. You're picking your mind up.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. My name is Francesca with Benefits in a Car. I'm looking to speak with Mr. Lewis on behalf of Surge Staffing.

Speaker speaker_2: Yeah, this is me.

Speaker speaker_1: Yes, sir. I was calling to give you a call back regarding the eligibility to add dental to your policy. Unfortunately, currently you're not eligible to add dental coverage into your policy. You'll have to wait till August. That's when your company is going to have their open enrollment period and you'll be able to add it at that time.

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: All right. Well, is there anything else we can assist you with today?

Speaker speaker_2: Uh-uh.

Speaker speaker_1: Have a great day and thank you for your time today.

Speaker speaker_2: Okay. You're picking your mind up.