

Transcript: Francesca

Baez-4620895509331968-4739115784388608

Full Transcript

This call may be monitored or recorded for quality assurance purposes. Hello. Looking to speak with Ms. Kayla Payne on behalf of Partners Personal. Who's this? Yes, my name is Francesca Benefits in a Card, calling on behalf of Partners Personal to speak with Kayla P- Did you say car or card? C-A-R-D, sir. Benefits in a Card is the name of the business that I'm calling you from on behalf of Partners Personal Staffing. Per- personal staffing? Partners Personal Staffing. Yes, sir. Yes. We're calling in regards to the text message you received yesterday to which you replied, "Do I need to?" No, sir. The benefits are optional. They're just advising you of your personal enrollment time, which is 30 days after your first period but you're not obligated to enroll into it. Okay. Uh, you guys got my direct deposit set up? Unfortunately, we only administer the health insurance. Everything else has to be dealt with Partners Personal directly. Okay. All right. Thank you for taking our call. Have a wonderful rest of your day. You too. All right.

Conversation Format

Speaker speaker_0: This call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello.

Speaker speaker_2: Looking to speak with Ms. Kayla Payne on behalf of Partners Personal.

Speaker speaker_1: Who's this?

Speaker speaker_2: Yes, my name is Francesca Benefits in a Card, calling on behalf of Partners Personal to speak with Kayla P-

Speaker speaker_1: Did you say car or card?

Speaker speaker_2: C-A-R-D, sir. Benefits in a Card is the name of the business that I'm calling you from on behalf of Partners Personal Staffing.

Speaker speaker_1: Per- personal staffing?

Speaker speaker_2: Partners Personal Staffing. Yes, sir.

Speaker speaker_1: Yes.

Speaker speaker_2: We're calling in regards to the text message you received yesterday to which you replied, "Do I need to?" No, sir. The benefits are optional. They're just advising you

of your personal enrollment time, which is 30 days after your first period but you're not obligated to enroll into it.

Speaker speaker_1: Okay. Uh, you guys got my direct deposit set up?

Speaker speaker_2: Unfortunately, we only administer the health insurance. Everything else has to be dealt with Partners Personal directly.

Speaker speaker_1: Okay. All right.

Speaker speaker_2: Thank you for taking our call. Have a wonderful rest of your day.

Speaker speaker_1: You too. All right.