

Transcript: Franchesca

Baez-4610014224498688-5698213512396800

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. . Are you speaking Spanish? Yes, say it again. that you wanted life insurance, critical illnesses, and workman's compensation plans for you and your family, as well as dental coverage for you and your children, but you did not provide any information about your spouse or children. Mm-hmm. Yes. We are calling you to acquire the information of your dependents, unless you want to decline the coverage. Well, the problem is that I have not yet started working. Yes, Mr. Morales. Hospital Distancing Solutions is one of the few companies that process the registration while you wait for a job. Given that the insurance would not become active until you start working with them. If you wish, it is completely optional. At the moment, we can decline it, and once you start working, you can call back to register. Or you can process the registration so that when you start working, the system will process it. It is completely your choice. Mm-hmm. Okay, no problem. Yes. What do you want to know? Yes, darling. I would like to know what your decision is. What do you want me to do? Do you want me to decline it for a moment or process it only for employees? Well, if you can decline it right now, we can do it again later, because I am very interested. I understand. I'm going to put a note on the account that at the moment we would be declining the coverage and that once you have the job, you would call back to register. Yes, please. Of course. Keeping this in mind, Mr. Morales, thank you very much for picking up my call. As always, I hope you have a good day. Okay, you too. Goodbye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: .

Speaker speaker_2: Are you speaking Spanish? Yes, say it again.

Speaker speaker_1: that you wanted life insurance, critical illnesses, and workman's compensation plans for you and your family, as well as dental coverage for you and your children, but you did not provide any information about your spouse or children.

Speaker speaker_2: Mm-hmm. Yes.

Speaker speaker_1: We are calling you to acquire the information of your dependents, unless you want to decline the coverage.

Speaker speaker_3: Well, the problem is that I have not yet started working.

Speaker speaker_1: Yes, Mr. Morales. Hospital Distancing Solutions is one of the few companies that process the registration while you wait for a job. Given that the insurance would not become active until you start working with them. If you wish, it is completely optional. At the moment, we can decline it, and once you start working, you can call back to register. Or you can process the registration so that when you start working, the system will process it. It is completely your choice.

Speaker speaker_3: Mm-hmm. Okay, no problem. Yes. What do you want to know?

Speaker speaker_1: Yes, darling. I would like to know what your decision is. What do you want me to do? Do you want me to decline it for a moment or process it only for employees?

Speaker speaker_3: Well, if you can decline it right now, we can do it again later, because I am very interested.

Speaker speaker_1: I understand. I'm going to put a note on the account that at the moment we would be declining the coverage and that once you have the job, you would call back to register.

Speaker speaker_2: Yes, please.

Speaker speaker_1: Of course. Keeping this in mind, Mr. Morales, thank you very much for picking up my call. As always, I hope you have a good day.

Speaker speaker_3: Okay, you too.

Speaker speaker_1: Goodbye.