

## **Transcript: Francesca**

**Baez-4578097113120768-5127296393199616**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. The subscriber you are trying to reach is not available. Please leave your message after the tone. Good afternoon, Mr. Thompson. My name is Francesca, a benefit tenant of ... on behalf of MAU Staffing. We're calling regarding the enrollment form that you filled out during February 8th, 2026 in which you had selected coverage for yourself and child, but did not provide the child's information. For the time being, your enrollment is going to be processed for an employee only. In the event that you wanted to still add the child to the policy, feel free to give us a call back at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Fridays, Eastern Time. Hope you have a wonderful rest of your day. I'd like to thank you so much for listening to my message today as well. Goodbye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: The subscriber you are trying to reach is not available. Please leave your message after the tone.

Speaker speaker\_2: Good afternoon, Mr. Thompson. My name is Francesca, a benefit tenant of ... on behalf of MAU Staffing. We're calling regarding the enrollment form that you filled out during February 8th, 2026 in which you had selected coverage for yourself and child, but did not provide the child's information. For the time being, your enrollment is going to be processed for an employee only. In the event that you wanted to still add the child to the policy, feel free to give us a call back at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Fridays, Eastern Time. Hope you have a wonderful rest of your day. I'd like to thank you so much for listening to my message today as well. Goodbye.