

## **Transcript: Franchesca**

**Baez-4578043774943232-6202895032172544**

### **Full Transcript**

Hi, this is- Your call may be monitored or recorded for quality assurance purposes. ... Ben Dinges with Georgia Home Hub at Swanson & Associates Realty. I'm sorry I missed your call but your message is very important to me, so please leave your name, number and a brief message and I'll get back to you as soon as possible. Have a great day. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five. Good afternoon. My name is Francesca, a benefit and a card giving a call to speak with Mr. Dinger on behalf of MAU Staffing. We're giving you a call in regards to the insurance form that you filled out on January 15th, 2025. Um, there was a couple of mistakes in that form. The first one and most being that you put both of your spouse and your child's Social Security number down as your actual number. So for the moment, we'll enter zeros for theirs. The other issue, which is the top most important one, is the fact that you selected both of the MEC plans. You cannot be enrolled into both MEC plans as they are different services that are provided within. For the moment, we're gonna go ahead and submit your enrollment into the Medical Preventative MEC Plan, which is the lowest costing one per the procedures that we do with these forms. In the event that you are looking to have the coverage of the MEC Enhanced, then you will have to drop the Insure Plus Basic selection that you had made, which as of now is the enrollment that you'll be having with your family. Keep in mind that all three medical, dental and vision plans are under Section 125, meaning that those three deductions are gonna be free of taxes when they are taken out of your pay stub. Due to them being free of taxes, the IRS does have regulations on them. You cannot make changes or cancellations to these great benefits unless you have an open enrollment period, a qualified life event. In the event that you need any further assistance making changes to this policy or would like more information, feel free to give us a callback at 800-497-4856. I do hope you have a wonderful rest of your day. Our hours of operations are 8:00 AM to 8:00 PM Eastern Time, Monday through Friday.

### **Conversation Format**

Speaker speaker\_0: Hi, this is-

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: ... Ben Dinges with Georgia Home Hub at Swanson & Associates Realty. I'm sorry I missed your call but your message is very important to me, so please leave your name, number and a brief message and I'll get back to you as soon as possible. Have a great day.

Speaker speaker\_1: At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five.

Speaker speaker\_2: Good afternoon. My name is Francesca, a benefit and a card giving a call to speak with Mr. Dinger on behalf of MAU Staffing. We're giving you a call in regards to the insurance form that you filled out on January 15th, 2025. Um, there was a couple of mistakes in that form. The first one and most being that you put both of your spouse and your child's Social Security number down as your actual number. So for the moment, we'll enter zeros for theirs. The other issue, which is the top most important one, is the fact that you selected both of the MEC plans. You cannot be enrolled into both MEC plans as they are different services that are provided within. For the moment, we're gonna go ahead and submit your enrollment into the Medical Preventative MEC Plan, which is the lowest costing one per the procedures that we do with these forms. In the event that you are looking to have the coverage of the MEC Enhanced, then you will have to drop the Insure Plus Basic selection that you had made, which as of now is the enrollment that you'll be having with your family. Keep in mind that all three medical, dental and vision plans are under Section 125, meaning that those three deductions are gonna be free of taxes when they are taken out of your pay stub. Due to them being free of taxes, the IRS does have regulations on them. You cannot make changes or cancellations to these great benefits unless you have an open enrollment period, a qualified life event. In the event that you need any further assistance making changes to this policy or would like more information, feel free to give us a callback at 800-497-4856. I do hope you have a wonderful rest of your day. Our hours of operations are 8:00 AM to 8:00 PM Eastern Time, Monday through Friday.