

Transcript: Francesca

Baez-4577108102529024-5255527446396928

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca . I'm looking to speak with Mr. Thompson on behalf of Focus Workforce Management. Thompson speaking. We're giving you a call, sir, in regards to an enrollment request we received for yourself and family. But you didn't provide your spouse's or the children's information for their enrollment, so we're calling to see if we can pro- if you can provide it to us. Um, on what now? On the health insurance that you requested to have with your staffing company, Focus Workforce Management. You requested dental, vision, and the medical BIP standard for yourself and family. Uh...

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. My name is Francesca . I'm looking to speak with Mr. Thompson on behalf of Focus Workforce Management.

Speaker speaker_2: Thompson speaking.

Speaker speaker_1: We're giving you a call, sir, in regards to an enrollment request we received for yourself and family. But you didn't provide your spouse's or the children's information for their enrollment, so we're calling to see if we can pro- if you can provide it to us.

Speaker speaker_2: Um, on what now?

Speaker speaker_1: On the health insurance that you requested to have with your staffing company, Focus Workforce Management. You requested dental, vision, and the medical BIP standard for yourself and family.

Speaker speaker_2: Uh...