

## **Transcript: Francesca**

**Baez-4576421903253504-4859958330048512**

### **Full Transcript**

Your call may be automated or recorded for quality assurance purposes- Hello, you have reached Mrs. Reese. At the sound of the tone, leave a brief message and I'll get back with you as soon as possible. Have a blessed day. Good afternoon, Mrs. Reese. My name is Francesca giving you a call on behalf of TRC Staffing. We're calling regarding an enrollment request you had submitted where you were requesting to be enrolled into employee and child into a policy. Fortunately, this child's information was not provided through the online enrollment you submitted but we do see here a form back from February 28th, a month after you requested the enrollment online. We were calling to confirm your current selection. Please give us a call back at 800-497-4856 keeping in mind you have seven days after this call to do any changes to the policy. Have a great day.

### **Conversation Format**

Speaker speaker\_0: Your call may be automated or recorded for quality assurance purposes-

Speaker speaker\_1: Hello, you have reached Mrs. Reese. At the sound of the tone, leave a brief message and I'll get back with you as soon as possible. Have a blessed day.

Speaker speaker\_2: Good afternoon, Mrs. Reese. My name is Francesca giving you a call on behalf of TRC Staffing. We're calling regarding an enrollment request you had submitted where you were requesting to be enrolled into employee and child into a policy. Fortunately, this child's information was not provided through the online enrollment you submitted but we do see here a form back from February 28th, a month after you requested the enrollment online. We were calling to confirm your current selection. Please give us a call back at 800-497-4856 keeping in mind you have seven days after this call to do any changes to the policy. Have a great day.