

Transcript: Francesca

Baez-4567565627506688-6130720988151808

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling my name is Francesca, how can I assist you today? Hello, hello, my name is Modu. Um, I just received text message and, um, they told me I have to call this number because I apply for job. For work. I'm sorry, sir, the tone went down. Can you repeat that one more time? Can you hear me right now? A little bit further for better. Um, I... my name is Modu, I just apply for work. Okay, sir, you're calling we're the account administrators for the health insurance other staffing companies offer their employees. Can you say it again? We are the administrators for the health insurance that the staffing companies offer their employees, sir. We're not a- Yes. ... staffing company. We don't offer work here. We administer health insurance. Oh, only have health insurance? Okay. I'm sorry? You said only, um, health insurance, right? Yes, sir. We only administer health insurance here for the staffing companies. Oh, okay. I, I was app- um, apply with a staffing company. Okay. All right, thanks. No problem. Have a wonderful rest of your day. You too. Thanks so much.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling my name is Francesca, how can I assist you today?

Speaker speaker_2: Hello, hello, my name is Modu. Um, I just received text message and, um, they told me I have to call this number because I apply for job. For work.

Speaker speaker_1: I'm sorry, sir, the tone went down. Can you repeat that one more time?

Speaker speaker_2: Can you hear me right now?

Speaker speaker_1: A little bit further for better.

Speaker speaker_2: Um, I... my name is Modu, I just apply for work.

Speaker speaker_1: Okay, sir, you're calling we're the account administrators for the health insurance other staffing companies offer their employees.

Speaker speaker_2: Can you say it again?

Speaker speaker_1: We are the administrators for the health insurance that the staffing companies offer their employees, sir. We're not a-

Speaker speaker_2: Yes.

Speaker speaker_1: ... staffing company. We don't offer work here. We administer health insurance.

Speaker speaker_2: Oh, only have health insurance? Okay.

Speaker speaker_1: I'm sorry?

Speaker speaker_2: You said only, um, health insurance, right?

Speaker speaker_1: Yes, sir. We only administer health insurance here for the staffing companies.

Speaker speaker_2: Oh, okay. I, I was app- um, apply with a staffing company.

Speaker speaker_1: Okay.

Speaker speaker_2: All right, thanks.

Speaker speaker_1: No problem. Have a wonderful rest of your day.

Speaker speaker_2: You too. Thanks so much.