

Transcript: Francesca

Baez-4558048536346624-5245641732177920

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits, um, my name is Francesca. How can I assist you today? Yes, Francesca. Who is, what, what company are you for? We're Benefits, and we administer the health insurance of multiple different staffing companies. Oh, okay. I don't... Y'all tried to call me twice and I could not figure out why. I don't, I don't need any insurance, so thank you. Understood. Um, did you omit a process of declination or see if your staffing company has auto enrollment? I'm not even employed. I haven't been employed in probably two years, three years. Understood. Okay, thank you. Thank you for your time. Have a wonderful-

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits, um, my name is Francesca. How can I assist you today?

Speaker speaker_2: Yes, Francesca. Who is, what, what company are you for?

Speaker speaker_1: We're Benefits, and we administer the health insurance of multiple different staffing companies.

Speaker speaker_2: Oh, okay. I don't... Y'all tried to call me twice and I could not figure out why. I don't, I don't need any insurance, so thank you.

Speaker speaker_1: Understood. Um, did you omit a process of declination or see if your staffing company has auto enrollment?

Speaker speaker_2: I'm not even employed. I haven't been employed in probably two years, three years.

Speaker speaker_1: Understood.

Speaker speaker_2: Okay, thank you.

Speaker speaker_1: Thank you for your time. Have a wonderful-